

## **How to Gain Access to Websites Blocked by the Technology Protection Measure (TPM)**

In cases where a patron wishes to gain access to a blocked website, the following remedies may be employed:

Anyone who is 18 years or older may ask a Library staff member to disable the TPM so that he may view a website that is blocked. If, after reviewing the website, the staff member determines that it is overblocked, he will temporarily disable the TPM and allow that person immediate access.

Anyone may ask that a blocked website be reviewed to determine whether it is overblocked. If this is found to be the case after review by designated staff, the website will be unblocked and made accessible to anyone who uses the Library's Internet computers. This review and unblocking process may require several days to complete.

8e6 Technologies Filtering Categories includes definitions of these categories.

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### **BLOCKED CATEGORIES**

#### **Adware**

Sites that promote or offer software that collects information about users to display target advertisement based on user browsing patterns and/or install advertising toolbars without the user's knowledge and consent

#### **Chat**

Sites offering chat rooms and chat services as well as chat sites accessed via a browser, chat logs, IRC client downloads, IRC channel listings or channel information.

Sample sites: [www.chatweb.net](http://www.chatweb.net), [www.chattown.com](http://www.chattown.com), [www.javachatrooms.net](http://www.javachatrooms.net)

#### **Child Pornography**

Sites that promote, discuss and portray children in sexual acts and activity.

#### **Criminal Skills**

Sites that promote crime or illegal activity such as credit card number generation, illegal surveillance and murder.

Sample sites: [www.illegalworld.com](http://www.illegalworld.com), [www.password-crackers.com](http://www.password-crackers.com),  
[www.spy-cam-surveillance-equipment.com](http://www.spy-cam-surveillance-equipment.com)

#### **Explicit Art**

Art sites that display art works containing graphic nudity, nude photography, and disturbing images.

Sample sites: [www.fineartnude.com](http://www.fineartnude.com), [www.ravengallery.com](http://www.ravengallery.com),  
[www.agalleryofnudes.com](http://www.agalleryofnudes.com)

**Hacking**

Sites discussing and/or promoting unlawful or questionable tools or information revealing the ability to gain access to software or hardware/communications equipment and/or passwords. Sites that discuss password generation, compiled binaries, hacking tools, software piracy (game cracking).

Sample sites: [www.happyhacker.org](http://www.happyhacker.org), [www.phreak.com](http://www.phreak.com)

**Illegal Drugs**

Sites that promote the sale/use of illegal drugs and narcotics, paraphernalia for express use with illegal narcotics, questionably legal “supplements” with a narcotic effect or sites that glorify the effect of illegal narcotics. Sites that offer techniques and products for testing clean for drugs as well as information on other forms of narcotics.

Sample sites: [www.hightimes.com](http://www.hightimes.com), [www.homegrownfantasy.com](http://www.homegrownfantasy.com), [www.erowid.org](http://www.erowid.org)

**Instant Messaging (IM)**

Sites that offer and enable Instant Messaging, central servers for IM applications, Client-ased applications for IM (prevents the use of IM clients).

Sample sites: [www.aim.com](http://www.aim.com), [www.icq.com](http://www.icq.com), [www.chat.msn.com](http://www.chat.msn.com)

**Intranet/Internal Servers**

User-defined category is provided for customer site additions. E.G. User Intranet site, Internal database, Web page, Web based application, CRM, accounting packages, ERP systems, document repository, Internal file share, FTP sites, etc.

**Malicious Code/Virus**

Sites that promote, demonstrate and/or carry malicious executable, virus or worm code that intentionally causes harm by modifying or destroying computer systems often without the user’s knowledge.

**Obscene/Tasteless**

Sites that contain explicit graphical or text depictions of such things as mutilation, murder, bodily functions, horror, death, rude behavior, executions, violence, and obscenities etc.

Sample sites: [www.celebritymorgue.com](http://www.celebritymorgue.com), [www.rotten.com](http://www.rotten.com), [www.gruesome.com](http://www.gruesome.com)

**Online Communities**

Sites that promote online social networking. The content of such sites is mostly comprised of personal pages linked together in a social network that can be based on any criteria, such as schools, universities, business, or friendship.

Sample sites: <http://www.myspace.com>, <http://www.facebook.com>

**Peer-to-Peer (P2P) File Sharing**

Sites that offer peer-to-peer file sharing software and transfers.

Sample sites: [www.kazaa.com](http://www.kazaa.com), [www.bearshare.com](http://www.bearshare.com), [www.limewire.com](http://www.limewire.com)

**Phishing**

Deceptive information pharming sites that are used to acquire personal information for fraud or theft. Typically found in hoax e-mail, these sites falsely represent themselves as legitimate Web sites to trick recipients into divulging user account information, credit card numbers, usernames, passwords, social security numbers, etc. Pharming, or crimeware misdirects users to fraudulent sites or proxy servers, typically through DNS hijacking or poisoning.

**Pornography/Adult Content**

Sites that contain images and/or content containing sexual acts, activity, nudity, toys, stories/writings, bestiality, fetishes, videos, etc.

Sample site: [www.playboy.com](http://www.playboy.com)

**Spyware**

Sites that promote, offer or secretly install software to monitor user behavior, track personal information, record keystrokes, and/or change user computer configuration without the user's knowledge and consent for malicious or advertising purposes. Includes sites with software that can connect to "phone home" for transferring user information.

Sample sites: [www.win-spy.com](http://www.win-spy.com), [www.gator.com](http://www.gator.com)

**VoIP**

Sites that provide information and/or products to facilitate telephone calls using the Internet. VoIP (Voice over Internet Protocol) refers to a category of hardware and software that uses the Internet as a transmission medium for telephone calls by sending voice data in packets using IP rather than by traditional circuit transmissions of the PSTN.

Sample sites: <http://www.skype.com>, <http://www.lingo.com>,  
<http://www.vonage.com>

**Web-based Proxies/Anonymizers**

Sites that offer free anonymous proxy services.

Sample sites: [www.anonymizer.com](http://www.anonymizer.com), [www.idmask.com](http://www.idmask.com),  
[www.amegaproxy.com](http://www.amegaproxy.com)

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**The following 14 categories, in addition to the above categories, are blocked on the computers in the Children's Area of the Main Library per approval of the Greenville County Library Board of Trustees on 8/28/2006.**

**(Note: The children's computers in the branches do not have Internet access.)**

**Alcohol**

Sites promoting the use of alcohol, drink recipes, bartender guides, home brewing methodology, drinking.

**Cults**

Sites promoting cults and related cultic subject matter. Sites that promote non-traditional or unconventional religious activities including beliefs and practices such as great devotion to a person, idea, object, movement, or work.

**Dating/Personals**

Sites related to personal ads, dating sites, dating services, dating tips, relationships, introductions, "how-to-find-a-mate" sites, introductions for purposes of finding friends or other relationships, etc.

**Dubious/Unsavory**

Sites of a questionable legal or ethical nature. Sites which promote or distribute products, information, or devices whose use may be deemed unethical or, in some cases, illegal.

**Gambling**

Sites which encourage gambling such as betting sites, bookmaker odds, lottery, bingo, horse/dog track, online sport betting, online casinos, etc.

**Hate & Discrimination**

Sites that contain material related to the discrimination of any group of people based on race, religion, gender, nationality, etc. Sites which concentrate on violence or the destruction of human life, including a single person or an entire race/religion/gender/etc. Sites focused on the superiority of one race/religion/gender/etc., while degrading others with use of propaganda or violent action.

**Lifestyle**

Sites that contain material relative to an individual's personal life choices. This includes sexual preference, cultural identity, or organization/club affiliations.

**Online Auction**

Sites that offer access to online auctions where visitors can bid on various items. Since online auctions are rarely monitored, they may expose users to materials that would otherwise be filtered under categories such as Adult Content, Illegal/Questionable, etc. (Does not include classified advertisements, which is categorized under shopping or news)

**R-rated**

Services pertaining to anything that involves 18 and over material such as lingerie and swimsuits, revealing pictures. Sites that are adult in nature without being explicitly pornographic.

**School Cheating**

Sites that offer materials that enable students to plagiarize or cheat in their academic endeavors, including pre-written papers, answer keys, cheating methods or complete summaries intended to help students circumvent research.

**Streaming Media**

Sites that offer "Internet TV" programming, streaming video and other streaming media.

**Terrorist/Militant/Extremist**

Sites that contain information regarding militias, anti-government/anti-establishment groups, terrorism, bomb-making/usage, anarchy, etc.

**Tobacco**

Sites that sell, promote or glamorize the use of tobacco related products, including cigarettes, cigars, chewing tobacco.

**Web Logs/Personal Pages**

Web sites from personal or non-commercial sources which feature commentary and articles written in a log or journal format (Blogs).

Plus these specific sites: [www.mtv.com](http://www.mtv.com), [www.muvids.com](http://www.muvids.com), [www.vhf.com](http://www.vhf.com),  
[www.rapnews.com](http://www.rapnews.com)

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**The following 66 categories are unblocked/available on all library computers per approval of the Greenville County Library Board of Trustees on 8/28/2006.**

**Animals/Pets**

Sites that provide information or promote animal/pet care, breed, veterinary care, boarding, adoption, and care info.

**Art**

Non-commercial sites that promote, exhibit, and/or display works of art, artists, art galleries, museums, art instruction, graphics tutorials, and art schools.

**Banner Web/Ads**

Banner ads served from third party servers and URLs that track online analytics and/or Web site traffic for marketing report purposes.

**Books & Literature/ Writings**

Sites that discuss and promote books, literature, authors' sites, publishers' promotional sites, online books, books on tape, literary reviews, fan-fiction or other short fiction works, written screenplays/scripts (movies, TV, or drama).

**Comics**

Sites that distribute, display, discuss and promote comics, comix, comic books, cartoons, flash/online animations and comic publishers. These include on-line cartoons and official sites of comic strips.

**Community Organizations**

Sites of non-profit, charity, and community involvement organizations such as the YMCA, March of Dimes, Big Brothers/Sisters, Boy/Girl Scouts, etc.

**Domain Landings**

Registered hosted pages with no significant appreciable content other than current owner info, solicitation for URL buyers, and/or links to seller info.

**Education**

Web sites of schools, learning centers, universities, teaching institutions, workshops, technical institutes and trade schools. Sites that contain information on teaching aids such as lesson planning guides, teacher supplies, career development education and .edu sites.

**Educational Games**

Sites that offer games related to education such as reading, spelling, math, developmental games and games with educational value.

**Employment**

Sites geared toward job seekers, such as online job bulletin boards, classified ad sites, resume-listing services, head hunting firms, resume building, cover-letter writing, etc.

**Entertainment**

All general entertainment sites not already classified in a specific category such as restaurants/clubs, clipart and animated .gifs, amusement parks, cell-phone ring tones, etc.

**Fashion**

Sites promoting and discussing models, modeling, modeling portfolios, modeling agencies, modeling contests, fashion and apparel in a non-commercial manner. May contain some R-rated material, or bikini pictures.

**Financial Institution**

Sites related to the financial news, banking services, mortgages, insurance, and management of investments.

**Fitness**

Sites promoting and discussing exercise, yoga, gyms, health clubs, nutrition, nutrition supplements, fitness equipment, diet information and weight loss.

**Free Hosts**

Sites hosted by consumer oriented free hosts or ISPs, including members.aol.com and Geocities.

**Freeware/Shareware**

Sites that provide repositories of shareware and freeware for download.

**Games**

Sites related to computer or other games, such as game download sites, online games, video, board games and electronic games. Sites that advertise and host online games as well as sweepstakes & giveaways. Sites that offer cheat codes.

**General Business**

Web sites for businesses and commercial organizations where business is defined as an organization that provides goods and/or services for profit.

**Government**

Sites of governmental agencies at the national, state, local or international level.

**Health/Medical**

Sites of medical practices, hospitals, health insurance providers, nursing homes, and care centers. Sites that promote and provide information on prescription medicines and over the counter treatments. Sites offering information and references on health, medicine, preventative health care and other health-related topics.

**Holistic**

Sites offering information on alternative medicines and natural healing, homeopathic medicine, acupuncture and acupressure, chakra alignment, Feng Shui.

**Humor**

Sites whose primary purpose is for comedy, jokes, sound files, or other material intended to be funny.

**Image Servers/Image Search Engines**

Web servers and search engines whose primary function is to deliver images, artwork, personal photos, photo galleries, and free images/pictures for commercial use (Does not include adult content categorized elsewhere).

**Information Technology**

Sites containing reviews, discussions, distribution, and promotion of computer programs, software, systems and hardware. Sites that contain discussion, reviews, news, and advocacy on computers, technological

devices, and general technology. Sites that offer information, resources, hosting and guides for creating computer software and sites.

**Internet Radio**

Sites that offer streaming radio Internet programming (does not include downloadable music).

**Internet Service Providers**

Sites and guides to services that offer access to the Internet.

**Invalid Web Pages**

URLs with no content or serve up a “loading error” page. Pages may at one time be valid but currently do not contain content.

**Kids**

Sites designed specifically for children. Does not include educational games.

**Legal**

Sites pertaining to legal services, personal legal reference, on-line legal aid, law firms, legal reference, law libraries, legal services (notaries, etc.)

**Local Community**

Sites of community governmental agencies and sites that promote and announce community events and community involvement such as City sites and Chamber of Commerce.

**Message Boards**

Sites that offer message boards, bulletin boards, and forums. Sites which offer visitors the ability to discuss topics with one another via Internet message board software. Sites that provide downloads and customization of message board software.

**Military Appreciation**

Sites that pertain to individual appreciation, remembrance or dedication to military units and organizations such as veterans, troop support, honoring military divisions, etc.

**Military - Official**

Official sites of government backed military organizations.

**Movies & Television**

Sites that discuss and promote film and television. This includes official sites of movies and television programs as well as those of film and television celebrities. Also included are personal fan sites of the aforementioned.

**Music Appreciation**

Sites that discuss and promote music, musicians, and the methods in which they are distributed. These sites include official sites of musicians as well as fan sites that promote musical subjects and artists, playlists, lyrics, legal/licensed and mp3 distribution.

**News**

Web sites that distribute news, current events, and headlines.

**Online Classes**

Sites that provide access to classes conducted via the Internet.

**Online Greeting Cards**

Sites that offer e-greeting cards or e-postcards.

**Online Trading/Brokerage**

Sites that facilitate online active trading of securities.

**Outdoor Recreation**

Sites pertaining to outdoor activities and non-competitive athletic activities, such as hunting, fishing, camping, hiking, rock climbing.

**Paranormal**

Sites dealing with subjects of the paranormal. This includes topics such as mysticism, UFOs, astrology, numerology, the occult, tarot, crypto-zoology and conspiracy theories.

**Political Opinion**

Opinions dealing with political concerns such as party platforms, political reform, candidate advocacy, PACs, lobbying organizations, campaign sites, "the president sucks" sites, recall sites, etc.

**Portals**

Sites whose primary purpose is to offer entry point service to other Web sites via links sorted by topics and/or subjects.

**Real Estate**

Sites pertaining to the buying, selling, renting, and leasing of properties (Commercial and Residential).

**Recreation**

Sites that pertain to hobbies, collecting, clubs and social organizations, recipes, horticulture, gardening, yard maintenance, decorating and crafting.

**Reference**

Reference collections including encyclopedias, atlases, historical data, biographies, how-to, language tools and references such as dictionaries, thesaurus and translators, information resources on scientific subjects.

**Religion**

Sites that pertain to mainstream religious institutions such as churches, temples, mosques, church sites, service times, location, church event calendars, etc.

**Religious Opinion**

Sites that pertain to mainstream religious institutions such as churches, temples, mosques, church sites, service times, location, church event calendars, etc.

**Remote Access**

Sites that provide information about or facilitate access to information, programs, online services or computer systems remotely.

**Restaurant/Dining**

Sites that provide information, promote, list, review, or advertise dining, catering services, restaurants, cafes, eateries, take-outs and fast food.

**Reviewed/Miscellaneous**

Random content that does not fall under current categories.

**Search Engines**

Major portal sites that either search the Internet or have a directory-based database of sites. Includes all sub-URLs under the main site.

**Self-Defense**

Web sites that offer information and advocacy of self-defense tools of a non-lethal nature. Includes techniques and products such as those designed to immobilize or harm a subject but not "intended" to cause death (i.e. martial arts, stun guns, mace, etc.)

**Shopping**

Sites that contain consumer oriented online shopping, online malls, classifieds, and online trading/auction services.

**Social Opinion**

Opinions dealing with social issues such as divorce, business ethics, abortion etc.

**Sports**

Sites for professional, collegiate, and other competitive sports such as baseball, basketball, hockey, football & soccer teams. Sites that offer information on sports magazines and sporting events such as the winter and summer Olympics, etc.

**Theater**

Sites that promote and discuss live dramatic productions.

**Tickets**

Sites that offer ticket sales for entertainment: concerts, sporting events, races, expos, etc.

**Travel**

Sites that offer travel tickets and reservations, travel clubs, travelogues, visitor information bureaus, travel promotions, etc. Sites relating to traveling, such as travel agencies, cruise lines, airfare, etc.

**Vehicles**

Sites that discuss, promote, and offer information on cars, trucks, motorcycles, watercraft, aircraft and other forms of transportation.

**Weapons**

Sites that provide information and promote the collecting, maintenance, advocacy and sales of legal firearms, knives, swords and related items.

**Weather/Traffic**

Web sites that offer weather forecasts, weather updates and traffic conditions/reports.

**Web-based E-mail**

Sites that offer free Web-based e-mail services.

**Web-based Newsgroups**

Sites that offer archives of Usenet postings.

**Web-based Storage**

Sites that offer storage for personal files on remote servers for backup or exchange purposes.

**Web Hosts**

Sites that offer domain names and Web spaces for hosting fee-based Web pages.

**Approved by the Library Board 08/28/06**